

Online Banking—Login Instructions

We are excited to welcome you to Liberty Bay Credit Union's Online Banking platform! Hingham Federal's Online Banking merger with Liberty Bay Credit Union will take place Friday, March 30 – Monday, April 2. Please follow these simple instructions to log into Online Banking on Tuesday, April 3:

1. Beginning on April 3, go to lbcu.org, and click **LOGIN** in the top right corner of the page.
2. In the drop down, **ONLINE BANKING** should be selected.
3. Enter your existing Logon ID in the **Username** field.



4. Enter the last four digits of your Social Security Number in the **Password** field. (This is your temporary password.)
5. Once logged in, you may be asked to create a new username. You will also be prompted to accept our User Disclosure, to create a **new password** that is unique to you. (If at any time you forget your password, you can click “Forgot Password” on the login drop down.)
6. Each user has been assigned a **unique PIN** which we can use to verify your identity as needed. Your PIN is the last four digits of our Social Security Number. This will never change.

You will notice a change in the look and feel of your new Online Banking platform. Please take time to familiarize yourself with the site. If you have questions, we are here to help! Simply send us a secure message within the platform, call us at 617-439-6500, or send us an email at membersvcs@lbcu.org!

(Please remember a standard email is not secure, so please refrain from sending personal information in your email such as account numbers and passwords.)